



Robert L. Quinn
Commissioner

State of New Hampshire

DEPARTMENT OF SAFETY

Division of Fire Standards and Training & Emergency Medical Services

www.nh.gov/safety/divisions/fstems



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Division of Fire Standards and Training and EMS – January 2025 Report

ADMINISTRATION

Personnel

- We have one vacancy for Program Specialist III (Education Technologist) of the Educational Technology section.
- We have two vacancies for full-time Fire Training Instructor positions. One candidate has been given a conditional offer.
- Rachel Larry has been hired as our Specialty Services Specialist (Mobile Integrated Healthcare) and started in late December.
- A final offer has been made to a candidate for our part-time Communications Specialist who begins on January 10th.
- Peter Slayton has begun as our part-time Program Coordinator for EMS Education Assessment.
- We have one vacancy for our part-time EMS Compliance Specialist.
- We have one vacancy for our part-time EMS Vehicle Inspector Coordinator.
- We have vacancies for EMS Exam Coordinators.
- We have vacancies for EMS Vehicle Inspectors.

Grants

- We submitted our application for the 2024 AFG grant.
- The NH EMT Training Program funded by GOFFER has ended. NH Employment Security is in the process of finalizing all eligible reimbursements.

Special Projects

- The early detection cancer screening pilot program RFP is posted.
- The Raymond S. Burton Fire and EMS Training Facility infrastructure project continues to move forward.
 - Phase II which includes the heated garage and classroom building upgrades is underway.
 - No new classes or prop usages are being scheduled for this campus until construction is completed. Classes will be moved to other facilities in the area.
 - Work continues at this facility with weekly meetings taking place with all of the pertinent parties involved.
 - Ditches have been filled in for the winter. The area surrounding the “A” Building has been leveled and graded.
 - All equipment in the Admin/Classroom building has been removed and placed in storage so construction can begin in that structure.
 - Props and Equipment have been stored in connex boxes and the area immediately surrounding the White Building has been cleared in preparation for demolition.

Committed to training, educating and certifying emergency and community responders to protect the citizens and visitors of New Hampshire

- Driveway markers have been installed in areas with holes, ditches, and uneven ground.
- We continue to work with the NH Department of Insurance on the Ground Ambulance Cost Reporting Program and Study as part of the recently passed SB 407. The final report is expected to be released in early January.
- We continue to work on our website transition and improvements with NH DoIT. Much of this work is being done offline in preparation of a full transition to the new state web platform.
- The *Law Enforcement Officers, Professional Firefighters and Emergency Medical Technicians Career Development, Recruitment and Retention Program* established in New Hampshire RSA 188-F:70 remains active and available.
 - Details can be found on our website under the Recruitment and Retention link from the homepage.

Legislative/Administrative Rules

- The 2025 legislative session has begun. We are monitoring 15 legislative service requests (LSR's) and will review final language as it is available.
- The Fire Standards and Training Commission amended Fire rules relative to the Recruitment and Retention report and its recommendations were approved at the December 19th Joint Legislative Committee on Administrative Rules (JLCAR) meeting. These rules now need formal adoption by the FSTC and Commissioner.
- The proposed Trauma Rules are working through the internal legal process.
- An EMS discipline and other various administrative rule changes proposal has been submitted to JLCAR. This proposed change is supported by the EMS Coordinating Board and would allow for deceased providers names to be removed the public listing, along with other various changes to the ruleset.
 - There will be a public hearing on January 17th at 1000 in the second-floor conference room of the Department of Safety, 33 Hazen Drive, Concord, NH.
 - The written comment period deadline is January 27th at 1615 hrs. and may be submitted to Marta Modigliani by fax to 603-271-1033 or email at rules@dos.nh.gov.
 - Any questions, or if copies are needed, please contact Ms. Modigliani at rules@dos.nh.gov or by phone at 603-223-3896.
- Interim provisional EMS License rules are on the JLCAR agenda on January 17th at the Legislative Office building in rooms 306-308 at 0900.
- Administrative Rules to make the full transition to ETA's and sunset the former process have been developed and are working through the internal legal process for submission to JLCAR.

Outreach

- Staff members continue to attend various stakeholder and mutual aid group meetings and make department visits.
 - In December staff attended the Route 125's Chief's meeting, the Mt. Washington Valley Chief's meeting, and the Monadnock Area Fire Chief's Association meeting.

Mental Health & Resiliency

- The Mental Health Seminar for 2025 is scheduled for January 7-8, 2025 at the Richard Flynn campus in Concord. The content and presenters have been finalized and registration is open.
- PTSD Documentary Film followed by a panel discussion sponsored by Sobriety Centers and Forge VFR, January 31st from 9-12 at the Richard Flynn campus in Concord.
- We continue our work in partnership with the Police Academy to develop a more comprehensive program for PTSD training utilizing experts from this field in development of the curriculum and delivery.
 - The Governor and Executive Council have approved a contract with Dr. Nicole Sawyer to serve as the mental health professional consultant on this project which is underway.

Fire Standards and Training Commission

- The next Fire Standards and Training Commission meeting will be January 9th at 1000 in Classrooms 5/6 in the dormitory building at the Richard Flynn Fire Academy in Concord.
- Fire 602 requires that each fire department supply the Commission with a current roster of all fire service personnel by December 31st of each calendar year. 75% of departments complied in 2023.
- The NH Fire Standards and Training Commission has approved the written comment period to open through November 12, 2024 to January 11, 2025 for public comment on the proposed administrative update to the Airport Firefighter curriculum.
 - Public comment can be submitted at: <https://nhfa-ems.com/fst-commission-curriculum-public-feedback-form/>. Public hearings were held on December 3rd at 1500 and 1700 hours.
 - You can find the curriculum information at <https://www.nh.gov/safety/divisions/fstems/boards/index.html>
- The NH Fire Standards and Training Commission (FSTC) seated volunteers for a curriculum development Visiting Committee for the new NFPA 1010 Firefighter I and Firefighter II standards. The new 1010 standard is part of the NFPA standards consolidation project.

CURRICULUM

- *Accreditation*: The five-year process of re-accreditation through the Pro Board has begun. The process involves completing a comprehensive self-assessment of the Division's policies and certification exam practices. This entire process culminates in a site visit from the Pro Board representatives to review all documentation.
- *Hazardous Materials*: The Hazardous Materials Awareness and Operations Level certification exams have been accredited by the Pro Board.
 - As of January 1st the new version of Hazardous Materials Awareness is available for self-enrollment through our online learning system.
 - Any person who completed Awareness and Operations within six months prior to Jan. 1st will have six months from the completion of their course to complete the previously accredited exam.
 - The Operations programs will be scheduled and delivered throughout 2025.
- *Fire Inspector*: The development of Fire Inspector and First Responder Inspector curricula has been tentatively suspended by vote of the Visiting Committee. It will tentatively resume in February.
- *Firefighter I & II*: The members of the Firefighter I & II Visiting Committee have been selected by the Fire Standards and Training Commission. The first meeting of the Visiting Committee was held on Wednesday, December 18th and the next is scheduled for January 15th at 9am at the Richard Flynn campus.
- *Airport Firefighter*: An administrative update of the Airport Firefighter curriculum is under way. No Job Performance Requirements (JPRs) changed when the old NFPA 1003 standard was consolidated into the new NFPA 1010 standard. This administrative update is currently available for the standard public comment period

BUREAU OF FIRE TRAINING

Courses/Programs

- Firefighter I
 - Litchfield – January 21st
 - Keene – March 10th (FF I & II)
 - Spring LRCC Class – January 21st (FF I & II)
 - Spring Recruit School – March 3rd
- Firefighter II
 - Epping – February 19th
- Technical Rescue
 - Ice Rescue – Newbury – February 8th

- Ice Rescue – Center Harbor – February 22nd
- Swiftwater Rescue Boat Operations – Goffstown, April 11th
- Swiftwater Level I – North Woodstock, May 5th and Franklin June 2nd
- Swiftwater Level II – Goffstown, May 7th
- Driver Operator
- Hazardous Materials
- Module Deliveries
 - Firefighter II Vehicle Extrication – Dalton – December 6th (cancelled for low enrollment)
- IAFF Fireground Survival
- Airport Rescue Firefighting
 - Richard Flynn campus - September 25th
- “On My Time” Program
 - To date over 3,000 students have completed individual online modules and over 200 skills modules.
 - We continue to offer support and guidance to many departments participating in this program.
- Special Programs
 - Doing it Right: Reducing Cancer in the Fire Service - Train the Trainer – Richard Flynn campus January 24th or Saturday January 25th, each day is from 0800-1600. Registration can be found at <https://forms.gle/pUVCQYacXNyXNSnk8>
- Electric Vehicle Training Resources
 - US Department of Energy, Alternate Fuels Data Center, EV Safety Training Resources for First and Second Responders
 - <https://afdc.energy.gov/vehicles/electric-responders>

Testing

- Monthly Testing was completed this month for the NFPA 1001, 1002 and 1003 testing processes which includes administering the written and practical exams.
 - Monthly testing is the 2nd Tuesday of every month. Burton campus monthly testing is only in March, June, September and December on the Wednesday after the Flynn campus exam date. Submissions must be entered by the last day of the month before the month you wish to test.
- Electronic certification testing continues. We are working to streamline the process of collecting course completion data, verifying eligibility to test, scheduling candidates for exams, generating reports for results and remediation, and scheduling exam item validation.

Apparatus/Equipment

- Engine Three is out of service, awaiting repair to pump valves.
- Utility One is out of service at Liberty International for a recall notice.
- Utility Five is out of service with a radiator problem. The repair date was pushed back to January by the repair facility.
- The Chevy Silverado S608 is limited to use on the Concord Campus.
- The Ford Pickup S609 is out of service until further notice as a result of an MVA.
- Three new trailers were delivered in December. A 16’ Utility Trailer will replace the Forcible Entry trailer, and two enclosed trailers to replace our two SCBA refilling trailers. Our plan is to have them in service by the end of January.
- All other Fleet Vehicles are in service.
- All hose testing at the Flynn campus has been completed with several lengths taken out of service.
- Hose testing at the Burton facility is scheduled for early this spring.

Facilities, Prop Usage and Projects

- The Derry Fire Department used the “B” Building on the Flynn Campus on December 11th and had the Forcible Entry Trainer at their station on December 17th.
- The Tuftonboro Fire Department used the Forcible Entry Trainer on December 12th.
- The Berlin/Gorham SRT used the White Building at the Burton Facility on December 12th. This the last prop usage at that site until construction is completed.

BUREAU OF CERTIFICATION AND SUPPORT

Courses/Programs

- Instructor I/II/III Programs
 - Instructor I – Manchester – January 16th
 - Instructor I – North Woodstock – March 29th
 - Instructor I – Richard Flynn campus – Concord – May 7th
 - Instructor II – Virtual October 21st
 - Instructor II - Virtual February 24th
 - Instructor III – Virtual April 9th
- Instructor Professional Development
 - Designing Effective Curriculum – Virtual February 25th, Richard Flynn campus February 27th
 - Developing Learning Objectives – Virtual March 25th and Richard Flynn campus March 27th
 - Engaging Instructional Strategies – Richard Flynn campus April 22nd and April 24th
 - Assessing Student Performance Using a Skill Acquisition Model – Virtual, May 27th and Richard Flynn campus May 29th
- Fire Officer I/II Programs
 - Fire Officer I – Richard Flynn campus – Concord, February 4th
 - Fire Officer I – Richard Flynn campus – Concord, May 13th
 - Fire Officer II – Virtual October 15th
 - Fire Officer II – Virtual April 2nd
- Fire Inspector Programs
 - Fire Inspector I – Portsmouth, January 15th
 - Fire Inspector II – Richard Flynn campus – Concord, April 3rd
- Fire Investigator
- Warrants and Citations – Richard Flynn campus – Concord, November 13th
- National Fire Academy
 - Decision Making for Initial Company Operations – Richard Flynn campus – Concord, March 10, 2025
 - Incident Safety Officer – Richard Flynn campus – Concord, April 7, 2025
- Your Workplace has Changed: Fire Dynamics for Structural Firefighting

Education Technology

- There is now a separate course tile in the course listing on the Resource Center to accommodate modular delivery.
- An updated Stroke program is in development. This update will remove the current focus on an old Scope of Practice and Protocols.
- Work continues on the OB Emergencies program. Orientation, Prenatal Assessment, Normal Labor & Delivery, and Newborn Resuscitation are under SME review. The course is close to publishing.
- FF I modules for Communications and Ventilation have been updated and are in final review.
- Safe Pediatric Transport is under final review.

Instructors

- The Fire Training Captains have been actively training and endorsing Instructors and Program Assistants in numerous classes and prop operations.
- The Division is always looking for highly motivated team members to become instructors. If you are interested in becoming an instructor, please contact Assistant Director Jeffrey Phillips at Jeffrey.r.phillips@dos.nh.gov or 603-223-4213

CPAT

- There are (6) CPAT dates in 2025. We restructured the schedule of these exams to better span the entire year to make this test more aligned with department hiring needs.
 - February 3rd – Concord - New Hampshire National Guard-Army Aviation Support
 - April 22nd – Laconia – Merrill Fay Ice Arena
 - June 17th - Laconia – Merrill Fay Ice Arena
 - August 12th - Laconia – Merrill Fay Ice Arena
 - Additional dates TBA
- Department member assistance is needed for CPAT on testing days. Please confirm available personnel to assist with PC Nick Poulin at Nicholas.a.poulin@dos.nh.gov prior to the test date to assist in planning.

BUREAU OF EMERGENCY MEDICAL SERVICES

Boards and Commissions

- The NH Medical Control Board meeting will meet at 0930 on January 16th.
- The NH Emergency Medical and Trauma Services Coordinating Board meeting will meet on January 16th at 1300.
- The NH Trauma Medical Review Committee (TMRC) will meet at 0930 on February 19th.
- The Privacy Committee will meet February 26th at 1300.

Operations

- With final adoption of the Educational Training Agency ruleset as of April 30, 2024, the Administrative Packet for application can be found at on the Division website and Resource Center.
- Initial EMS Instructor license applications are now available in Respond NH.
 - Interested individuals should start the application first and then you will be contacted.
- The EMS Simulation Training Program is active with ongoing open enrollment courses.
- There are currently 308 licensed EMS Units and 6,069 EMS Providers.
- 31 ambulance and 5 wheelchair van inspections were conducted last month.
- Background checks are currently averaging 6 days for new applicants for licensure.
- EMS Psychomotor Exams
 - 4 BLS exams scheduled until May 31, 2025
 - 5 ALS exams scheduled until May 31, 2025

Courses/Programs

- Emergency Medical Responder (EMR)
 - The Winter 2025 Emergency Medical Responder (EMR) course will run from February 1, 2025, to March 29, 2025. There will be a two week break between orientation and the start of course work. This course will be a hybrid program consisting of both online and in-person instruction. Online lectures will be on Tuesday and Thursday evenings from 6:00pm to 9:00pm and in-person skills days on Saturdays from 9:00am to 4:00pm.
 - This program will be offered at the Richard Flynn campus in Concord.

- Cost per student is \$895.00 for affiliated students and \$1,295.00 for unaffiliated students. (ARPA funding has expired)
- EMS Continuing Education and Simulation Education
 - *Neurological Trauma* – Richard Flynn campus – Concord January 15th
 - *Germs and Source Control for EMS Providers* – Richard Flynn campus – Concord February 11th
 - *Neurological Trauma* – Littleton February 15th
 - *The CBRNE Patient* – Richard Flynn campus – Concord February 5th and Virtual February 20th
 - *Pre-Hospital Trauma Life Support (PHTLS)* – Richard Flynn campus - Concord March 21st
 - *Adult and Pediatric Gastrointestinal Emergencies* – Richard Flynn campus – Concord March 12th and Littleton Hospital April 12th
 - *NFA F0146 Supervising Emergency Medical Services* – Location TBA April 26th
- EMS in the Warm Zone Awareness, Operations and Rescue Task Force Concepts
 - The Awareness and Operations courses are available free to students on our online training platform.
 - The RTF Concepts class is a half-day in-person training that is also available. Grant funding opportunities are available.
 - We are developing the 2025 schedule for six open enrollment RTF courses.
 - If anyone is looking for this program, please contact Shawn Croteau at Shawn.A.Croteau@DOS.NH.GOV

Clinical Systems

- We continue work to support multiple initiatives including enhancing “Leave Behind” Narcan distribution, updating EMS Infection Control Best Practices in collaboration with DHHS and our education group, and reviewing EMS System Efficiency concepts.
- All EMS Bulletins can be found on our website at:
<https://www.nh.gov/safety/divisions/fstems/ems/bulletins/index.html>
- We continue our outreach and support to agencies for inter-facility transfers and mobile integrated health programs.
 - There are currently 15 MIH programs in NH.

Data Management

- NHESR
 - If you would like to start using the New Hampshire Emergency Services Reporting System (NHESR), please fill out the form available at <https://nhfa-ems.com/nhesronboard/>.
 - We are preparing to restart the monthly EMS and Fire Reporting Users groups. Staff are currently developing a plan for more broad engagement, and determining topics and successful formats other states are using. We will be sending out a service survey shortly to get feedback for scheduling and other factors.
 - 114 departments are utilizing the system for incident reporting.
 - We have created several templates for reporting including an AFG Grant Checklist Report and a new ISO Audit Report.
 - Anyone interested in the system can contact nhesr@dos.nh.gov by email, submit a ticket at <https://nhfa-ems.com/support/>, or call 603-223-4200 and ask for a member of the data team to reach us.
- RespondNH
 - The Division continues to expand the capabilities of the RespondNH system. As we are able to utilize this system and analyze more data it is important to have department roster information updated and current. Each department has the full capability to manage their own roster by adding new staff and removing those that may have left. Departments can do this at any time. For State level reporting information please fill out your roster information to include their status (career, call, or volunteer) as well as the duties they provide such as EMS care and/or fire suppression.
- EMS Instructor Initial/Reinstatement applications are online and available for licensing.
- EMS Instructor Renewal applications will be available online in early 2025.

- EMS Units utilizing third party ePCR software are being encouraged to finish onboarding.
- Total EMS incidents entered into the system for 2024 were 266,564.

Compliance

- There are currently 30 active investigations and ongoing cases.

Preparedness and Special Projects

- Outreach events for AED consultations and orientation sessions continue.